



# Teleconnect

by Budget Telecom

## ANGLOPACK

### Quick Setup Guide



Hitachi H4021 modem

### Required configuration

- A standard line: non-shared analog (*excluding "Numeris" and switchboard*)
- A subscription to the ADSL service AngloPack from Teleconnect
- A standard telephone (*optional*)
- A computer with the following characteristics:
  - PC running Windows 98SE, 2000, Me, XP, Vista, Seven
  - Memory: 512 GB minimum, 1 GB recommended
  - An Ethernet port (*preferred*) or an USB port
  - Wi-Fi (*optional*)



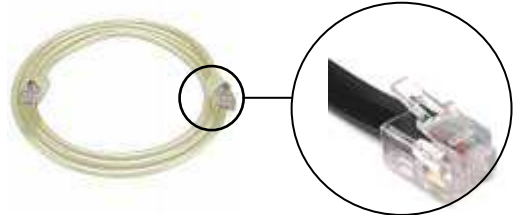
**Apple computers running Mac/OS or computers running Linux are not supported.**  
*It works though but our technical support is not guarantee in this case*

**Replace the dashes with your France Telecom telephone number**

ADSL Username	_____	@budget.btadsl
ADSL Password	_____	

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## Content of the package




**1** **RJ11 telephone cable X 2**  
RJ11 male/male connectors, 2 meters, Beige



**2** **Female telephone adapter X 2**  
Female plug adapter / RJ11 female, Beige

← already connected →



**3** **Ethernet RJ45 cable X 1**  
RJ45 male/male connector, 2 meters, Yellow



**4** **External ADSL filter X 1**  
Male/female plug adapter / RJ11 female




**5** **Modem router VoIP Wi-Fi X 1**  
Hitachi AH4021



**6** **Electrical power supply and cable X 1**  
220V power supply




**7** **RJ11 telephone cable X 1**  
RJ11 male/male connectors, 2 meters, Green



**8** **Male telephone adapter X 1**  
Male plug adapter / RJ11 female, Beige

← already connected →



**9** **Blue USB cable X 1**  
*(USB connexion requires drivers: download them from our website or contact technical support to order CD)*

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## Installation

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### 1/ Configure your computer network

- The Internet Protocol properties should be set to:
  - **obtain an IP address automatically**
  - **obtain DNS server address automatically**

*Please consult your computer system instructions in order to configure the Internet Protocol properties as needed because the configuration process & information varies depending on your computer OS and version. Also: this is for Ethernet configuration only; USB configuration slightly differs, please contact technical support for more information.*

### 2/ Connect your equipment

- As described on the 'Connexion Map' page
- Due to auto configuration mode, the modem may self-reboot, so please wait until the DSL and VOIP lights are both green and steady (about 5 mn)

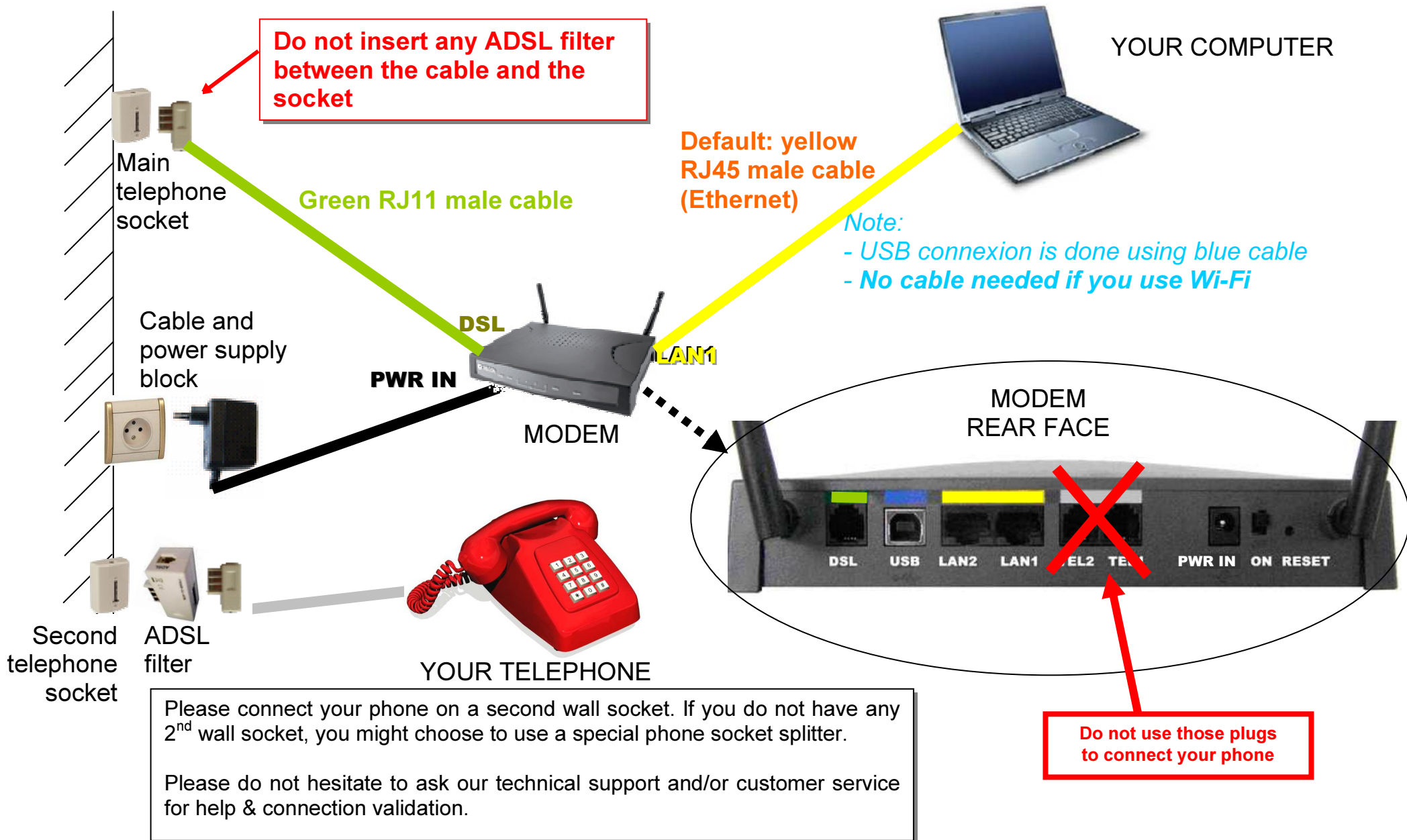
### 3/ Login procedure

- The login information is auto-configured in your modem. You do not have to enter any id/password, even at first use. Just visit a Web site (e.g., [www.google.com](http://www.google.com)) to check that everything works fine.
- If not, please contact technical support (see contact n° on page 6) with the ADSL user name and password (as mentioned on the first page of this doc).

### 4/ Connect your phone

- See next page

# Connection map



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## Wi-Fi configuration *(optional)*

For more convenience the Wi-Fi interface of your modem is enabled. But you can choose to enable/disable it as wanted. See below.

### 1/ Access the modem configuration interface

- In order to do so, open Internet Explorer (or any similar Web browser)
  - in the address field type: <http://192.168.1.1>
  - a login dialog box appears
  - please enter the following information

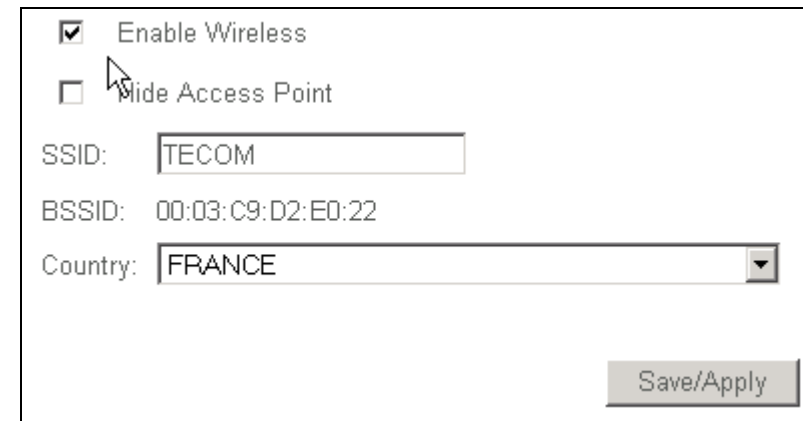
Login Profil User:	<b>user</b>
Password Profil User:	<b>user</b>

- Once connected to the modem configuration interface, please click on "Wireless" in the left-side menu (as described below)

Device Info
Advanced Setup
<b>Wireless</b>
Voice
Diagnostics
Management

### 2/ Enable/Disable Wireless

- The following screen displays. Tick the 'Enable Wireless' check box as wanted, then Save/Apply.



The screenshot shows a configuration window with the following elements:

- Enable Wireless
- Wide Access Point
- SSID:
- BSSID: 00:03:C9:D2:E0:22
- Country:
- 

### 3/ Follow your computer Wi-Fi instructions

- You now need to configure your PC Wi-Fi utility. Each Wi-Fi enabled PC has its own, so please consult your PC instructions guide or your PC hotline if you are not sure how to do that.
- Connect to the TECOM-xxxxxxx network
- During this process, you will be asked for a WEP encryption key. This key is printed on the bottom of your modem. Type in this key in capital letters without spaces.

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## What to do in the event of a problem?

Event	Test procedure or possible cause
The POWER LED is not lit	Check that the power supply block is properly plugged in. Check that the power supply cable is properly connected to your terminal. Check that the electrical socket is working correctly and that your electrical supply is on (power cut...).
I can't connect to the Internet in Ethernet mode	Check that the yellow Ethernet cable is properly connected to your computer and Modem. Also check that your computer is properly configured (network configuration menu).
I can't configure my Modem in Wi-Fi mode	By default, the Wi-Fi port is disabled. It must be activated through the Web interface by clicking on the "Wireless" menu and then ticking the "Enable Wireless" box (refer to the Wi-Fi configuration page).
I can't use my Modem in Wi-Fi mode	Check that the WEP encryption key has been properly entered in your Wi-Fi receiver and that the key entered is the one that is printed on the bottom of the Modem.
Wi-Fi is properly configured but I still can't connect in Wi-Fi mode	Check that the Modem is working properly, that your computer's Wi-Fi adapter uses WEP 128 encryption and that you have properly entered the WEP key printed on the bottom of your Modem. Then eventually, move your Wi-Fi terminal closer to the Modem.
I can't connect in USB mode	Using USB requires the installation of drivers on your computer. These drivers are not supplied by default, but you can download them from our website or by calling technical support. However: the use of USB is not recommended.
I can't connect multiple computers to the Modem	Check that each new computer is correctly connected to the Modem (either in Ethernet, USB or Wi-Fi mode) and that the used mode is correctly configured on each computer.
I can't surf the Internet	Reboot the modem using the ON/OFF switch on the rear face of the modem
My Internet page "freezes"	Reboot the computer.
When I pick up the telephone, I hear a loud buzz	You probably have not placed an ADSL filter on your main or secondary telephone wall socket.

**FREE Technical Support Hotline**

**open Monday- Friday 9am-5pm**

**by phone: 0805 111 555 (free call)**

**or by e-mail: [support@teleconnect.fr](mailto:support@teleconnect.fr)**

**For non-technical issues: 0805 02 4000 (free call)**